



PRESTONWOOD
HEALTH

LATE CANCELLATION/NO-SHOW POLICY

Your appointments with your Prestonwood Health provider are time set aside for you to discuss your care and treatment. Prestonwood Health does not “double-book” or otherwise plan activities during your scheduled appointment times. Canceling a scheduled appointment on short notice or no-showing to a scheduled appointment prevents another patient from using that time with your provider. To ensure that appointments scheduled with Prestonwood Health are honored, we will charge a \$50 cancellation fee in the following cases:

- A scheduled appointment is canceled with less than 24 hours notice
- You do not attend a scheduled appointment without any notice for any reason

This fee will be waived for the first occurrence. If you need to reschedule an appointment, please contact the clinic or utilize the patient portal to reschedule your appointment as soon as possible. Repeated late cancellations or no-shows may result in termination from the practice.